

Dear Customer,

Our customers, colleagues and communities remain at the heart of everything we do. Continuing to operate as a business whilst ensuring the safety of our staff has been of paramount importance to us in these challenging times.

On the 26th March, due to Covid-19. We had to take the necessary steps to suspend order processing. We are now please to inform you that order processing has recommenced and we're able to take new orders straight away.

The range of products has been limited due to either items being out of stock or certain items that we are unable to process through our warehouse whilst maintaining social distancing. Please also be aware that delivery lead times may be slightly increased over what is normally stated. Phone contact and email responses from our customer services may also take longer while the current situation continues.

Please use the below link to download the list of available products. We will be reviewing the products on a regular basis and where possible continue to increase the available range. Please check this link regularly for updates:

[STOCK LIST](#)

**Important Note:**

**We recently contacted you with a pricing update. The new pricing will come into effect from the 22<sup>nd</sup> May. Please ensure you have received this update. If you require a copy of the new prices, please contact our Customer Services.**

*Charles Firth*

Managing Director

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